

REMARKS

This Amendment is filed in response to the Office Action mailed August 23rd, 2004. All objections and rejections are respectfully traversed.

Claims 1-65 are pending in the case.

Claims 20, 21 and 41 have been amended to correct minor informalities.

At paragraph 1 of the Office Action the Examiner has requested the Applicant include in the first sentence of the specification a reference to the earlier filed application that this application claims priority. Accordingly, the Applicant has amended the specification to recite this application is a continuation of U.S. patent application Serial No. 09/652,346 filed August 31, 2000, entitled "Call Management Implemented Using Call Routing Engine," now U.S. Patent No. 6,674,852. Note the claim of priority is entirely consistent with the Utility Patent Application Transmittal form originally filed with this application that, at box 18, claimed the instant application is a continuation of U.S. patent application Serial No. 09/652,346. Thus such amendment merely clarifies the claim of priority and adds absolutely no new matter.

At paragraph 2 the Examiner objected to informalities in the specification, specifically the use of attorney docket numbers to represent patent applications. The Applicant has amended the specification to include the Serial and Patent numbers that are now associated with these applications. Again, no new matter has been added.

At paragraphs 4-5 the Examiner rejected claims 1-65 under the judicially created doctrine of obviousness type double patenting as being unpatentable over claims 1-32 of Hamilton, U.S. Patent No. 6,674,852, issued Jan. 6, 2004 (hereinafter Hamilton). The Hamilton patent is commonly owned patent of Cisco Technologies, Inc. Accordingly, the Applicant has filed a Terminal Disclaimer herewith, disclaiming the term of the present application to expire with that of Hamilton. Such a terminal disclaimer should satisfy the double-patenting rejection.

Therefore, all independent claims are now believed to be in condition for allowance.

All dependant claims are believed to be dependant from allowable independent claims.

The Applicant respectfully requests favorable action.

The Applicant encourages the Examiner to contact the undersigned by telephone at 617-951-3078 to advance the prosecution of the application in any respect.

Please charge any additional fee occasioned by this paper to our Deposit Account

No. 03-1237.

Respectfully submitted,



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